

9. Members are required to carry the proper licensure and performance bonds as required by federal, state and local authorities.

- Adherence to all licensing and bonding requirements is at the core of what we stand for. A business that tries to “fly under the radar” of local and state authorities puts both the company and the property owner in jeopardy. Sooner or later it is figured out and most of those companies don’t have the resources to correct the problems or pay the fines and subsequently go out of business.
- When a property owner has put money down on a project and a company gets stopped or shuts down, it is difficult to recover those lost monies.
- When performance bonds are required but are not procured, it is often a sign that the contractor is open to abusing the system and ultimately subjecting property owners to risk.

10. Members work to remove the stigma attached to storm restoration contractors by providing ongoing charitable programs, outreach and responsible work in our communities.

- The perception of storm restoration professionals has been affected in some areas due to the actions of disreputable or corrupt contractors.
- Storm restoration is about people helping people, and it is important to deliver that message to all property owners, more specifically those affected by catastrophic weather events.
- After a storm the supply and demand is often way out of balance. Local capacity cannot handle the restoration and that is why other contractors come in to help. The UASRC endorses only the best of the best to come help. Look for our seal when choosing a contractor to assure you make a good choice.

UASRC Mission

The mission of the UASRC is to promote the highest ethical standards in the catastrophe restoration industry. We adhere to a code of professional conduct, educate property owners about the insurance restoration process and give back to the community through outreach and charitable programs.



Please find more valuable Information at:

UASRC.org



United Association of
Storm Restoration Contractors

100 Illinois Street, Suite 200
St. Charles, IL 60174
(888) 988-2772
UASRC.org



*A Voluntary Commitment To
Excellence.*

Best Practices

Restore Your Life.

UASRC members make a commitment to abide by a set of Best Business Practices.

1. A member must be in business for a minimum of 3 years under their current legal name and operate as an entity other than a sole proprietor.

- According to the SBA, one third of all businesses fail within the first two years. Many of these failures can be attributed to financial mismanagement.

- Three years with the same legal name give the contractor time to establish a track record with the Better Business



Bureau in addition to other monitoring sources. This establishes a reputation as well as affording homeowners the ability to validate services provided.

- The sophistication of a 3 year old legal organization ensures it has grown through the initial audits and regulatory oversight that often brings surprises to new entities that unsophisticated operators don't plan for thus causes business interruption or failures.

2. The practice of "Partnering" or working as a business "Set" is prohibited.

- Property owners are given a false sense of security when out of area contractors use the good reputation of local contractors to attain work.
- Repair work often has a substandard outcome since there is little concern for maintaining the local contractor's good reputation.
- The practice of business "Sets" is unfair to the property owner because it does not allow them to make an informed decision about the company completing the project.

3. Will not knowingly submit a fraudulent invoice to the property owner or the insurance company.

- Many property owners are unaware that when a contractor submits an invoice for work that was not completed, it may be illegal.
- When a contractor offers to waive a deductible, extend gifts or provides cash back to secure a project, it may be considered a form of insurance fraud.



4. Members place company signs on private properties only after receiving permission to do so.

- When companies place their signs on private property without permission, the goal may be to create a perception that their company is trusted among the neighborhood.
- This practice is a form of inappropriate and/or dishonest advertising.
- In many areas, this practice is illegal unless permitted by the property owner after the business has been contracted to perform services on the premises.

5. Do not attempt to interfere or begin negotiations with an existing contractual agreement between a property owner and another company.

- It is disingenuous when a contractor attempts to coerce or entice a property owner to break an existing contract.
- This behavior is illegal in some areas and may be considered to be Tortious Interference.



6. Follow local and state licensing regulations, and perform all of the work to the state, county or jurisdictions code.

- Contractors engaged in the borrowing of licensure in order to avoid the process, and/or the requirements, of securing a license for themselves is considered unscrupulous behavior.
- Contractors who intentionally avoid procuring a permit often do so to prevent a building inspection of the finished project.
- The processes of licensing contractors and procuring permits are put into place as a safeguard to protect property owners.

7. Provide referral letters.

When the UASRC requests a bank, supplier, or homeowner to write a referral letter, we are really asking for their recommendations as to why this contractor should be considered as a positive addition to the UASRC. Most people take these types of personal recommendation very seriously, and are only willing to put their true observations in writing.

8. We require that the UASRC be listed as an "Additional Insured" on the company's general liability coverage and workers compensation policies.

- By adding the UASRC we are able to note that coverage is in place for this company and that we only endorse companies who have insurance for the protection of property owners.
- All parties added to a policy as an "Additional Insured" are notified of any changes to the policy including cancellation.
- Cancellation of an insurance policy may indicate there are other issues needing to be addressed to ensure a positive repair experience for the property owner.